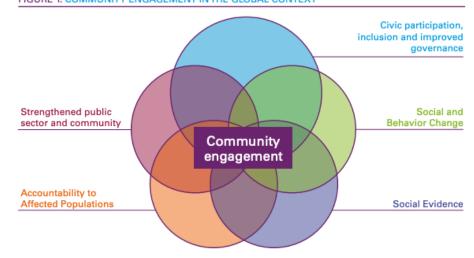# Inter-agency Minimum Quality Standards and Indicators for Community Engagement

UNICEF C4D plays a convening role: developing, launching, and scaling

Community engagement is central to many of UNICEF C4D's programs and priorities – humanitarian and development.

The standards are positioned within multi-year, multi-agency global efforts to make significant improvements in the *quality, accountability, harmonization, and optimization* of community engagement actions.

The standards can be leveraged for a wide range of activities, including capacity building, program design, implementation, research, M&E, communications, advocacy, and resource mobilization. They can be used for planning, trouble-shooting, assessments, evaluation and lessons learned.

Current efforts focused on influencing : systems strengthening in sectors and community-based, partnerships , coordination platforms, national and sub-national policy implementation of CE

FIGURE 1. COMMUNITY ENGAGEMENT IN THE GLOBAL CONTEXT

PART A: Core Community Engagement Standards

1. Participation
2. Empowerment and Ownership
3. Inclusion
4. Two-way Communication
5. Adaptability and Localization
6. Building on Local Capacity

PART B: Standards Supporting Implementation

7. Informed Design
8. Planning and Preparation
9. Managing Activities
10. Monitoring, Evaluation, and Learning

PART C: Standards Supporting Coordination and Integration

11. Government Leadership
12. Partner Coordination
13. Integration

PART D: Standards Supporting Resource Mobilization

14. Human Resources and Organizational Structures
15. Data Management
16. Resource Mobilization and Budgeting

Document can be found here: *Inter-Agency Minimum Quality Standards for Community Engagement*